

Getting started with


Hoopla is a revolutionary digital service, offering hundreds of thousands of movies, music albums, audiobooks, eBooks, comics and more. It's simple to access and use - all you need is your library card and a web browser, smart phone or tablet!

iOS Tablets and Smartphones

These instructions apply to iPhone and iPad devices running iOS 9.3.5+.

1. Download and install the Hoopla Digital app from the App Store.
2. Open the Hoopla app and **Login** with your **Email** and **Password**
 - Tap **Sign Up** (under the Login button) if you don't already have an account. Select or search for Irving Public Library.
 - Follow the prompts to create a Hoopla account: enter your Irving Public Library card number and your PIN, enter an email address, a password. Read the Terms and Conditions and then tap **Sign Me Up** to create your account.
3. Each account can download 5 items of any format each calendar month. The number of items you can borrow for the current month displays on the home page.
4. To find available titles, you can:
 - Browse the titles on the home page
 - Run a search (tap the magnifying glass), entering an author, title, subject or keyword
5. To check out a title, tap the cover image, then tap **BORROW**. That title will be added to your **My Hoopla** page.
6. For movies, music and audiobooks, a **PLAY** option will appear. For eBooks and comics a **READ** option will appear. Tapping these will begin playback or open the title.
7. Movies are available for 3 days, music albums are available for 7 days and all other items are available for 21 days.

TIPS

- Titles are streamed to the device. To download a title for offline access, tap **Download to your Device** below the blue **Play** button on the title details screen.
- You can return the title before the lending period has expired by tapping the **Return now** link located at the bottom of the title information page. **Please note that returning a title early does not give users additional borrows for that month!** Downloaded items are deleted automatically on the due date.
- All items are always available, so holds are not necessary. Titles can be added to a *Favorites* list for future borrowing by tapping the **Favorite**  icon on the title information page.
- Please note that some browsers require third-party plugins for media playback. We always recommend using the latest version of any browser to ensure you have the best possible user experience.
- If you experience issues at any stage, check <https://www.hoopladigital.com/support> for instructions, FAQs and solutions to common problems.